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26 FEB 2020

POST ROOM

MRS Mrs SPOUR
449A London Road
CAMBERLEY
GU15 3JA

Dear Sir or Madam,

I am writing with regard to the premises immediately below our flat, which has been transformed from a grocers shop into a restaurant & place of "entertainment", with license to entertain from 11.A.M. to 11.P.M.

This is a brand-new license, and already my husband had to go down at 11.30 p.m to ask them to stop with the music, singing and drumming. (one Saturday evening.)

We, and 3 other residents objected to this transforming plan (about a year ago), in the strongest possible way, but obviously our objections were ignored.

Since then we have endured a lot of building

noise; ~~noise~~ pneumatic drilling / handheld drilling, crashing and banging etc. plus cigarette smoke coming up through the floor boards (this is a very old building) - for 2 months, (December + January). plus, they have had to fix a very large piece of equipment to our kitchen wall (hence the pneumatic drilling), this piece of equipment must be an air extractor, and when it is ⁱⁿ use the noise is very unpleasant and goes on for hours.

With all this, nobody has apologized, including the landlord, for all this disturbance.

We have lived here for 34 yrs without any complaints from either us or them (the premises have been let out a number of times to various

30/3.
businesses without interfering with our lives,
therefor the nuisance these people have caused
is unprecedented.

We are both over 80, and all this is
causing us a lot of distress and anxiety, and
it seems that all persons involved have
disregarded our wellbeing totally.

We hope that you can take into consideration
our objection to the running of these premises
as a place of entertainment, unless they can
have the place completely soundproofed.

Thanking you for your attention to our
letter,

We remain yours truly

MOUSSA SROUR



T Barbara Srouf

25 Feb. 2020